

ACTION NEEDED: BCBSAZ Health Choice Provider Satisfaction Survey

January 5, 2024

Dear Providers,

Your opinion is very important to us at BCBSAZ Health Choice. Your feedback allows us to focus on issues that will add value and assist in providing quality and timely care to your patients. This is why BCBSAZ Health Choice is working with Press Ganey to conduct a satisfaction survey for contracted providers. Please note that responses are not traceable to unique users.

To respect your time, we made the process as easy as possible:

- A unique username and password were mailed to your office. Please use that login information to complete the survey at www.sphsurvey.com
- If you prefer to mail the survey back via U.S.P.S., simply fill out the form and return it in the self-addressed, postage-paid envelope provided.

If for some reason you did not receive the survey information, please call 1-800-588-1659 to let us know, and we will get you what you need. For additional questions, please contact your Network Provider Performance Representative.

Thank you for the care you provide to our members and for helping us improve our services to you.

To view this notice for embedded links and content specific to education-related material, please visit us online at [BCBSAZ Health Choice \(healthchoiceaz.com\)](http://BCBSAZ Health Choice (healthchoiceaz.com)) under our "For Providers" tab.



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