

# NOTICE: Health Choice Provider Portal – User Guide Now Available

Dear Providers,

Blue Cross Blue Shield of Arizona Health Choice is pleased to announce that the Provider Portal User Guide is now available to support providers and office staff in using our secure Provider Portal. The Provider Portal User Guide includes step-by-step navigation guidance, helpful tips, and frequently asked questions designed to reduce administrative burden and improve your overall portal experience.

The Health Choice Provider Portal offers a centralized, secure platform to help providers efficiently manage administrative and clinical tasks, including:

- Member eligibility and benefit verification
- Claims status, reconsiderations, and disputes
- Prior authorization submission and tracking
- E-Credentialing Provider demographic maintenance
- Access to forms, manuals, and training resources
- Provider and Member Rosters
- Provider Reminders and Alerts
- Gaps in Care Reporting

The Health Choice Provider Portal User Guide is available online at: <https://www.azblue.com/medicaid> (Select For Providers → Provider Education)

Access the Provider Portal directly at: <https://providerportal.healthchoiceaz.com>

**Important Reminder:** Health Choice strongly encourages Prime Administrator account holder to create individual user accounts for each staff member who needs access to the portal. If you need a walk-through of the Provider Portal, contact your assigned Provider Performance Representative today.

If you have questions or need support with the Provider Portal, please contact:

Health Choice Provider Portal Team

[HCHproviderportal@azblue.com](mailto:HCHproviderportal@azblue.com)

480-760-4651 or 800-322-8670

Thank you for your continued partnership in serving our members.

**Blue Cross Blue Shield of Arizona Health Choice**

To view this notice for embedded links and content specific to education-related material, please visit us <https://www.azblue.com/medicaid> online at under our “For Providers” tab.



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