## NOTICE: ACA StandardHealth with Health Choice 2025

December 20, 2024

Dear providers,

**Effective January 1<sup>st</sup>, 2025**, ACA StandardHealth with Health Choice plan covers residents in the following counties: Maricopa, Coconino, Gila, Pinal, Pima, Mohave and Santa Cruz. Members can access any in-network provider in these counties offered through the BCBSAZ Health Choice network. Members who live in Mohave and Coconino Counties may access providers in the following bordering communities: Sunrise Hospital and Medical Center in Las Vegas, NV; Kane County Hospital in Kanab, UT; and Colorado River Medical Center in Needles, CA.

## Why are you receiving this notice:

If receiving this notice, you have signed a Participating Provider Agreement with ACA StandardHealth with Health Choice. If you are unsure about contract participation, contact HCH Contracting <u>HCHContracting@azblue.com</u> or contact your BCBSAZ Health Choice provider representative.

## Provider Portal: Log in- Health Choice Provider Portal

The secured Provider Portal is your resource for eligibility, benefits, prior authorization, and claim status (reconsideration, dispute/appeal).

## ACA StandardHealth with Health Choice Provider Resources:

Provider resources, provider manual, portal access, prior authorization, medical policies, plan benefit book, pharmacy guidance; under the '*For Providers*' section: <u>ACA StandardHealth Health Choice | AZBlue</u>

Arizona Articular de Usever et et BUC Cross BlueShield Arizona	ACA StandardHealth with Health Choice	BlueCross BlueShield Antona	azblue.com/member Customer Service: 602-864-4115 855-801-4635
MEMBER NAME IAZ987654321 Copays Coinsurance Rx BIN# 603017	ACA Health Choice Network   Group Number INDU65   Plan Year 2025   In-Network Cost Share Deductible Individual   Deductible Family \$1400   OOP MAX Individual \$3000   OOP MAX Family \$6000   Pediatric Member Dental YES	Possession of this card does not guarantee eligibility for benefits. Pior authorization required for certain benefits are authorization required for certain covered. Except for emergencies, benefits must be provided by network providers to be covered. Emergency services available inside and outside Arizona from non-rebwork providers. Urgent care available outside Arizona from BlueCard Traditional providers. File claims with the local BCBS plan, except file with Medicare when Medicare is primary and file AZ chiropractic claims with the Chiropractic Benefits Administrator. Contact AZ Blue for air ambulance and anciliary claim filing instructions.	Urgent Care Outside AZ 1 (800) 810-2583 Provider Service 1 (800) 322-8670 Pharmacy Benefits 1 (866) 325-1794 24/7 Nurseline 1 (888) 267-9037 Chiropractic Benefits 1 (800) 678-9133
РСР-НМО	See assigned PCP for services and specialist referrals.		BlueCross BlueShield Arizona P.O. Box 52033 Phoenix, AZ 85072-2033

To view this notice for embedded links and content specific to education-related material, please visit us online at <u>https://www.azblue.com/health-choice-az</u> under our "For Providers" tab.

