

Planning a move? Be sure to update your provider information

pages.azblue.com/To-avoid-privacy-issues-notify-us-before-moving---Nov-2022.html

[Sign in – Secure Provider Portal](#) 



Whether you as a practitioner are moving or the physical location of the practice itself is moving, getting set up in a new location can be challenging.

[+ In This Issue](#)

New! Check out [DIABETES on our member health blog](#)

Notify us now to avoid privacy issues later

We realize that notifying Blue Cross[®] Blue Shield[®] of Arizona (BCBSAZ) of your move might not be your top priority. However, when BCBSAZ is not notified of a practice move ahead of time, it can lead to privacy issues for your patients and administrative issues for you and your staff. None of us want to run afoul of HIPAA requirements.

As your partner in health, BCBSAZ generates a fair amount of communication to you and your staff about treatment and payment. When you move and we are not notified, we continue to send that information. The only problem is that you're not there to receive it. This can result in remit notices, authorizations, and notifications being sent to the incorrect provider—or, even more concerning, individuals who are not providers at all.

We make it quick and easy

Switching practice locations can be a challenge, but we want to help. Let us know your new location in writing at least 30 days in advance by using the BCBSAZ Provider Information Change form located on the secure portal at azblue.com/providers: “Provider Resources > Forms > Provider Information Change.” Then, you can check one more thing off of your to-do list and know that you’re helping to avoid a privacy incident.

In This Issue:

- [Member prefix updates: What you need to know](#)
 - [BCBSAZ revises claim code-replacement edit](#)
 - [New step-therapy policy for certain Part B drugs](#)
 - [To avoid privacy issues, notify us before moving](#)
 - [BCBSAZ fee schedule updates](#)
-

BCBSAZ member ID cards are available for download via eligibility and benefits search results.