

NOTICE: Blue Cross Blue Shield of Arizona Health Choice Pathway

2025 Model of Care Training Reminder to Complete Annual Training before 12/31/2025!

November 3, 2025

Dear Provider,

Blue Cross Blue Shield of Arizona Health Choice Pathway (HCP) is a Dual Special Needs Plan (D-SNP). A D-SNP is a type of Medicare Advantage plan that provides targeted care, improved coordination, and continuity of care for members with special needs. D-SNPs operate under the **Model of Care (MOC)** framework to meet the unique health care needs of each HCP member.

If your Practice has not completed the annual MOC Training, please ensure to complete by 12/31/2025!

Visit: **Provider Education – Blue Cross Blue Shield of Arizona Health Choice Pathway:**

Model of Care Training: <https://providerportal.healthchoiceaz.com/Moc/Home/>

Important Information

- **Model of Care (MOC)_training** is a requirement for contracted medical providers and staff who treat HCP members.
- If you are contracted for the Blue Cross Blue Shield of Arizona Health Choice Pathway Line of Business, you are considered a D-SNP care provider and must complete the training initially and annually.
- One clinical or non-clinical staff member from each practice, clinic, or medical group may complete the training and share the information internally.

Thank you for your commitment to providing quality care to our Blue Cross Blue Shield of Arizona Health Choice Pathway members.

To view this notice for embedded links and content specific to education-related material, please visit us online at <https://www.azblue.com/health-choice-pathway> under our “For Providers” tab



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