

NOTICE: Explore the Power of the Blue Cross Blue Shield of Arizona Health Choice Provider Portal

Dear Provider,

We Aim to make your Provider Experience Simpler and More Useful!

The Blue Cross Blue Shield of Arizona Health Choice Secure Provider Portal is an online platform designed for handling administrative tasks and managing member care.

We regularly update the portal for better usability, and your feedback guides improvements.

Key Provider Portal Features:

- **Prior Authorization (PA):** Users can submit prior authorizations online, upload supporting documentation, track the status in real time, and print copies when needed.
- **Provider Roster:** View all affiliated credentialed providers and credentialing approval dates.
- **Member Roster:** Access a comprehensive list of all members assigned to your medical or dental practitioner(s) as of the first day of each month.
- **Claims & Documents:** Review claim status, submit claim reconsiderations, initiate First Level Appeals, and access both paper Explanation of Benefits (EOBs) and 835 data.
- **Eligibility:** Check eligibility for all lines of business, including Marketplace member grace periods and out-of-pocket balances
- **AHCCCS Registration Revalidation:** Review the list of practitioners subject to possible termination from AHCCCS as a result of unmet revalidation requirements.
- **Credentialing Application:** Submit credentialing applications, including the ability to print a populated AzAHP Form.
- **Provider Updates & Changes:** Submit updates and changes ensuring Provider Directory accuracy.
- **Your Assigned Provider Representative:** The portal homepage shows your assigned Provider Representative for direct support whenever needed.

Additional Portal Tools & Resources

- View and close Gaps in Care.
- View Member Hospital Admissions and/or Discharges.
- Get current information from Blue Cross Blue Shield of Arizona Health Choice.
- Access Provider Manuals, Forms, and Training Videos

We Value Your Feedback!

The Provider Portal has been updated to enhance efficiency and user experience. Feedback can be submitted through the Feedback Survey available on the portal homepage.

Access or register for the portal:

www.azblue.com/medicaid/providers To view this notice for embedded links and content specific to education-related material, please visit us online at

<https://www.azblue.com/health-choice-az> under our "For Providers" tab.



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