

# It's about high-quality healthcare for our members: Help us complete the HEDIS 2021 data collection

 [pages.azblue.com/Annual-HEDIS-medical-records-retrieval-begins---Mar-2022.html](https://pages.azblue.com/Annual-HEDIS-medical-records-retrieval-begins---Mar-2022.html)

[Sign in – Secure Provider Portal](#) 



HEDIS® measurement year (MY) 2021 medical record retrieval began earlier this month and will continue through May. Blue Cross® Blue Shield® of Arizona (BCBSAZ) contracts with outside vendors to perform this important task. These vendors contact network providers and collect healthcare data on our behalf.

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[See current COVID-19 emergency measures](#)

HEDIS now has more than 90 measures of healthcare effectiveness. Why is that important to you and your patients?

***“Better health care—and better health—for more people: Millions of people live better, longer than they would if not for the measurement, transparency and accountability that HEDIS brings to health care.”<sup>1</sup>***

## We value your time and appreciate your participation

### HEDIS data and HIPAA guidelines

Release of this information is permissible under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), as the disclosure is part of quality assessment and improvement activities. No specific authorization is required. See 45 CFR 164.506 for more information.

We do our best to collect HEDIS data using medical records and claims already available to us, but occasionally more information is needed. Please provide requested medical records, including progress notes, specialist notes, radiology reports, and laboratory reports, within 3 to 5 days of receiving a Request for Information notification. The medical records your office submits for data collection will allow us to close care gaps and to demonstrate the high-quality healthcare you provide to our members.

The time frame for data collection is limited. Data collection methods may include fax, secure email, regular mail, remote electronic medical record (EMR) system access, and onsite data collection. It is critical that your office follow the instructions in the Request for Information indicating how and where to send the requested medical records.

We thank you for all you do to help keep Arizona healthy!

You'll find additional information about HEDIS on the secure provider portal at [azblue.com/providers](https://azblue.com/providers): "Population Health > HEDIS." If you have questions or concerns, contact a HEDIS coordinator at 602-864-4107.

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HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

<sup>1</sup>Source: [NCQA Blog, "Number of HEDIS Covered Lives Tops 200 Million"](#)

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Our members can take a digital ID card with them wherever they go with the MyBlue AZ<sup>SM</sup> mobile app.

