

ATTENTION: Southwestern Provider Services, Inc. (SPSI) Claims Clearinghouse Closure – Effective July 31, 2025

May 30, 2025

Dear Provider,

This communication is intended for providers who utilize Southwestern Provider Services, Inc. (SPSI) as their claim clearinghouse. BCBSAZ Health Choice was notified that SPSI will be closing their organization effective **July 31, 2025**. Due to this closure, SPSI clearinghouse tool will no longer be available to submit claims.

BCBSAZ Health Choice accepts electronic claim submissions from the sources below:

1. BCBSAZ Health Choice Provider Portal
2. Optum EDI Clearinghouse
3. Availity EDI Clearinghouse (**coming soon**)

Note: Providers can submit claims via any clearinghouse and the claims will route over to our clearinghouse.

If you have any questions, please reach out to your Network Provider Representative.

BCBSAZ Health Choice Network Services

To view this notice for embedded links and content specific to education-related material, please visit us online at <https://www.azblue.com/health-choice-az> under our “For Providers” tab.

