

NOTICE: TruHearing to Provide Hearing Benefits for Health Choice Pathway Members in 2026

October 31, 2025

Dear Provider,

In the 2026 Plan Year, the supplemental hearing services for Health Choice Pathway (HMO D-SNP) will be provided through TruHearing® providers.

Health Choice Pathway plan members are provided with a supplemental hearing benefit that includes the following:

- **\$0 copay** for one routine hearing exam every year
- **\$0 copay** for up to two hearing aids (one per ear, every 3 years) (**No longer an allowance**)
- **\$0 copay** for hearing aid fitting and adjustments for one year; the first 12 months after purchase of hearing aids through TruHearing

Providers who are already contracted with TruHearing do not need to take further action to continue supporting Health Choice Pathway members in accessing this benefit.

If you do not currently have a contract with TruHearing, you will need to become part of the TruHearing network to support members in accessing this benefit. To begin the contracting and credentialing process, call TruHearing's Provider Contracting team at **801-938-1294** or email ProviderContracting@TruHearing.com.

Here are some of the benefits of partnering with TruHearing:

- **Continued access** to Health Choice Pathway members with this supplemental hearing benefit
- **Access to more first-time users:** more than half of TruHearing referrals are first-time users
- **No cost referrals:** no customer acquisition cost saves you money
- **Insurance verification** done by TruHearing, saving you and your staff time and resources
- **Prepared patients:** TruHearing educates patients about their benefit and the TruHearing program, so they are prepared prior to their provider appointment
- **Timely payments:** exam reimbursement is sent 10 days after exam is performed and professional fee at the conclusion of the trial
- **Online provider portal** for easy access to appointments, patient information, orders etc.

For more information on the supplemental hearing benefit, please visit the <https://www.azblue.com/health-choice-pathway> and select **For Providers** tab.

To view this notice for embedded links and content specific to education-related material, please visit us online at <https://www.azblue.com/health-choice-pathway> under our "For Providers" tab.



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