## LABCORP LINK<sup>™</sup>

## Introducing Self-Service Tools in Labcorp Link™

Labcorp Link eServices (**labcorplink.com**) features a number of easy-to-use tools to help make your job easier.



- AccuDraw<sup>®</sup>: Get information on specimen collection, handling, and shipping for patient draws. On-screen visual cues help ensure accuracy and precision when collecting specimens.
- **Pay My Client Bill:** Pay invoices from Labcorp and its subsidiaries conveniently and securely.
- **ABN OnDemand:** Generate an Advance Beneficiary Notice (ABN)—required for Medicare patients when the testing ordered and diagnosis codes do not meet the medical necessity policies provided by CMS.
- **Resolve Patient Issues:** Electronically receive and respond to requests for updated patient diagnosis codes, date of birth, and gender.
- **Reporting:** View specimen tracking and management reports on demand, and export them for easy offline viewing or sharing. Reports include Agency Reported Results, Reflexed Tests, Tests Not Performed, Turnaround Time, and Utilization Management.
- **Custom Reports:** Create fully customized reports for clinical results. Search multiple account numbers, select which columns to include, and build personalized filters to create a report tailored to your needs.
- Cross Account Search: Access a referred patient's test results.

- **Lab Orders:** Order lab tests and verify insurance. Confirm order information in real time with ABN determination and diagnosis validation.
- **Results Inbox:** See recent results and filter list by ordering provider, account, abnormal results, pending/resulted, category, and read/unread.
- **Results Search:** Search, view, print, or fax laboratory results. You can access the status of results for a patient from the time the specimen is received through final reporting.
- **Supply Ordering:** Order supplies for collection, handling, and shipping of specimens.
- **Specimen Pickup:** Electronically request a single, on-demand pickup of laboratory specimens.
- Labcorp Insight Analytics<sup>™</sup>: Clinical and administrative leaders can identify actions based on lab orders and research data with interactive dashboards, including lab stewardship and population analysis reports.

## How do I get a Labcorp Link account?

You can self-register for a Labcorp Link account at **labcorplink.com**. You will get immediate access to public features like Specimen Pickup and Supply Ordering. You can request authorization for PHI features, such as Resolve Patient Issues and Results Search, by contacting your client administrator or Labcorp representative.

For more information, please contact your local Labcorp representative.



©2021 Laboratory Corporation of America® Holdings All rights reserved. L25869-0921-1