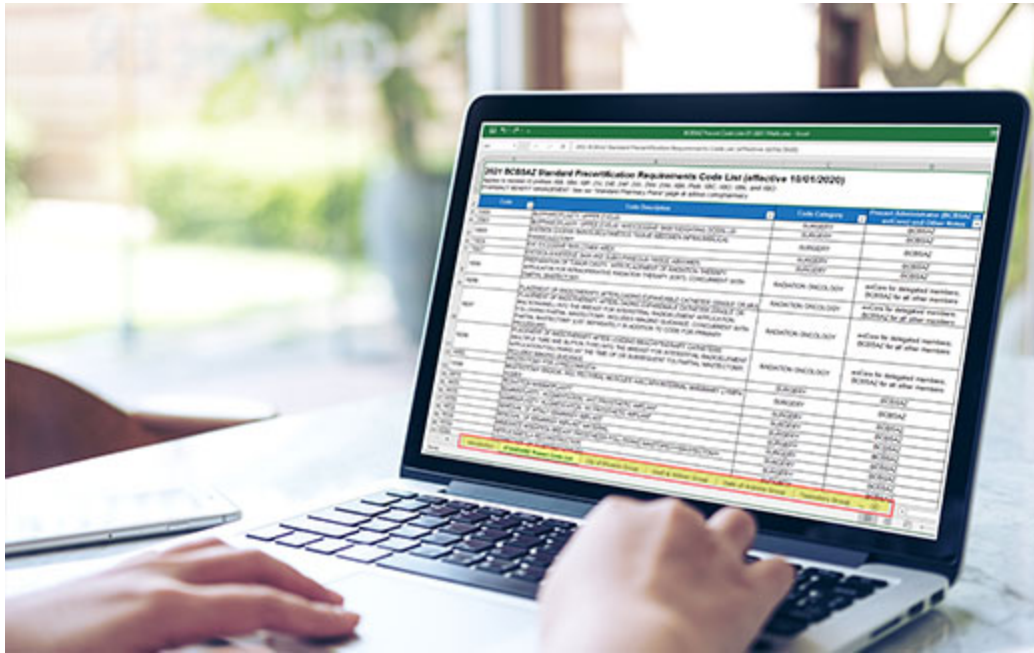


Important precertification updates for 2021

 pages.azblue.com/2021-preservice-reviews-Get-the-latest-updates---JAN-2021.html

[Sign in – Secure Provider Portal](#) 



Although our COVID-19 preservice review waivers remain in place until further notice, we want to share some other precertification updates for 2021.

 [In This Issue](#)

[Check out our 2021 member ID prefix lists](#)

eviCore program now includes State of Arizona employer group members

For 2021, both of the State of Arizona group benefit plans (member ID prefixes SYD and S3Z) are included in our [eviCore program](#). The group continues to use a customized precertification requirements list that is very similar to our Blue Cross® Blue Shield® of Arizona (BCBSAZ) standard list and includes the eviCore specialty services and medications.

You can access eviCore's online request tool through our secure provider portal at "[azblue.com/providers](https://pages.azblue.com/providers) > Practice Management > BCBSAZ Members-Requests: eviCore" or on the [eviCore website](#).

More code lists available for 2021!

We expanded our [code list spreadsheet](#) to include the customized requirements for the following employer groups:

- City of Phoenix – group numbers 040000 and 040004 (member ID prefix PXO)
- Snell & Wilmer – group number 030313 (member ID prefixes SWB, SNK)

- State of Arizona – group number 030855 (member ID prefixes SYD, S3Z) NOTE: List updated 01/12/21
- Teamsters – group numbers 031843 and 031844 (member ID prefix TYW)

In addition to the tab displaying the standard code list (applies to member ID prefixes XBB, XBM, XBP, Z3J, Z4E, Z4M, Z4P, Z4X, Z8M, Z5M, XBN, PMA, XBC, XBD, XBK, and XBO), you will see a tab for each of the above customized lists. You can also use the [precertification lookup tool](#) to check specific codes using the group number on the member ID card.

Compiled summary lists

We have removed the above-mentioned standard and customized lists from the [precert summary lists PDF](#). For 2021, this reference document includes precertification requirements summaries only for:

- PCP Coordinated Care HMO plans
- Federal Employee Program® (FEP®) plans
- BCBSAZ-TPA co-administered plans:
 - Amkor Technology, Inc. – group number 039176 (member ID prefixes K8Y, K8Z)
 - Northwest Arizona Employee Benefit Trust (NAEBT) – group number 03746 (member ID prefix NBT)
 - OB Sports Golf Management, LLC – group number 038043 (member ID prefix OBT)

Access precertification resources online

You can find the expanded code lists and the revised compiled summary lists in the secure provider portal at azblue.com/providers, along with other precertification resources in the Practice Management menu:

PRECERTIFICATION

[BCBSAZ Members-Precert Code Lists](#)

[BCBSAZ Members-Precert Summary Lists](#)

[BCBSAZ Members-Requests](#)

[BCBSAZ Members-Requests: eviCore](#)

[BCBSAZ Members-Requests: PCP HMO](#) ⓘ

[BCBSAZ Members-Resources: eviCore](#)

[BCBSAZ Members-Resources: Pharmacy](#)

[BCBSAZ Members-Spec Med List PCP HMO](#)

[BlueCard \(Out-of-Area\) Members](#)

[CHS Group Members](#)

[FEP Members](#)

[Precertification Requests – Quick Guide](#)

Updates for Medicare Advantage prior authorization

We updated the Medicare Advantage (MA) prior authorization form to add Arizona Priority Care (AZPC). You can download the form, the MA prior authorization code lists, and other helpful resources from the secure MA provider portal at "azbluemedicare.com/login > Prior Authorization."

Here is the 2021 prior authorization request overview from Section 7 of the MA Provider Operating Guide:

BENEFIT PLAN	PREFIX	SERVICE AREA	PRIOR AUTHORIZATION REQUESTS
Blue Medicare Advantage Classic (HMO)	M2K	Maricopa County and parts of Pinal County	BCBSAZ / eviCore eviCore ONLINE: evicore.com/provider BCBSAZ FAX: Standard: 602-544-5652 / Expedited: 602-544-5651 Inpatient Notification: 602-544-5653 Concurrent Review: 602-544-5654 Post-acute Care/Behavioral Health: 602-544-5654 Part B Drugs: 602-544-5622 Part D Drugs: 1-858-790-7100 PHONE (after-hours immediate service): 1-888-905-1172
Blue Medicare Advantage Plus (HMO)			
BluePathway SM Plan 2 (HMO)	M2V	Maricopa County	
BluePathway Plan 3 (HMO)			
BlueJourney (PPO)	M3P	Maricopa and Pima counties	
BluePathway Plan 1 (HMO)	M4K	Maricopa County	Arizona Priority Care (AZPC) ONLINE: azconnect.azprioritycare.com/production FAX: Services/Items/Part B Drugs: 480-499-8798 Inpatient Notification/Concurrent Review: 480-499-8779 Part D Drugs: 1-858-790-7100 PHONE: 480-499-8700
Blue Medicare Advantage Classic (HMO)	M2K	Pima County	P3 Health Partners ONLINE: p3portal.p3hp.org/EZ-NET60/Login FAX: 520-274-4943 Part B and D Drugs: 1-858-790-7100 PHONE (after-hours immediate service): 520-274-4421
Blue Medicare Advantage Standard (HMO)		Santa Cruz County	
BluePathway Plan 2 (HMO)	M3V	Pima County	

For more information about these updates, please contact your provider liaison or call Provider Partnerships at 602-864-4231 or 1-800-232-2345, ext. 4231.

eviCore healthcare® is a separate, independent company that provides utilization management services to BCBSAZ providers and members. eviCore healthcare is a registered service mark of CareCore National, LLC.

Arizona Priority Care is a separate, independent company contracted with BCBSAZ to provide healthcare services to BCBSAZ providers and members. Arizona Priority Care is a service mark of Arizona Health Advantage, Inc.

P3 Health Partners is a separate, independent company that provides services to BCBSAZ providers and members.