

It's about high-quality, equitable healthcare for all our members: HEDIS 2022 data collection is underway

pages.azblue.com/Annual-HEDIS-medical-records-retrieval-begins---MAR-2023.html

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HEDIS[®] measurement year (MY) 2022 medical record retrieval began the end of January and will continue through May. Blue Cross[®] Blue Shield[®] of Arizona (BCBSAZ) contracts with outside vendors who represent BCBSAZ Benefit Plans. These vendors contact network providers and collect healthcare data on our behalf.

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It is our mission at BCBSAZ to inspire health and make it easy

“Better health care—and better health—for more people: Millions of people live better, longer than they would if not for the measurement, transparency, and accountability that HEDIS brings to health care.”¹

There is broad acknowledgment that social factors such as employment status, physical environment, and access to food contribute significantly to health outcomes. NCQA sees this as an opportunity to expand the scope of HEDIS quality measurement and encourage health plan accountability for acknowledging members' social needs as well as clinical needs.² Learn more about the focus on [improving health equity for MY 2023](#).

We value your time and appreciate your participation

HEDIS data and HIPAA guidelines

Release of this information is permissible under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), as the disclosure is part of quality assessment and improvement activities. No specific authorization is required. See 45 CFR 164.506 for more information.

We do our best to collect HEDIS data using medical records and claims already available to us, but occasionally more information is needed. Please provide requested medical records, including progress notes, specialist notes, radiology reports, and laboratory reports, within 3 to 5 days of receiving a Request for Information notification. The medical records your office submits for data collection will allow us to close care gaps and to demonstrate the high-quality healthcare you provide to our members.

The time frame for data collection is limited. Data collection methods may include fax, secure email, regular mail, remote electronic medical record (EMR) system access, and onsite data collection. It is critical that your office follow the instructions in the Request for Information indicating how and where to send the requested medical records.

You'll find additional information about HEDIS on the secure provider portal at azblue.com/providers: "Population Health > HEDIS." If you have questions or concerns, contact a HEDIS coordinator at 602-864-4107.

We thank you for all you do to help keep Arizona healthy!

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

¹Source: [NCQA Blog, "Number of HEDIS Covered Lives Tops 200 Million"](#)

²Source: [NCQA, "Health Equity and Social Determinants of Health in HEDIS: Data for Measurement"](#)
