

NOTICE: EVV 2.0: AHCCCS Transitioning to In-House Aggregator

April 9th, 2025

Dear Providers,

AHCCCS has announced a major change regarding Electronic Visit Verification (EVV) services:

Effective **October 1, 2025**, AHCCCS will no longer contract with Sandata for EVV services. Instead, AHCCCS will bring EVV in-house by developing and maintaining its own EVV aggregator.

Currently, Sandata serves as both the EVV vendor and aggregator. This transition reflects AHCCCS's commitment to:

- Streamlined oversight and management of EVV
- Long-term sustainability with a single in-house aggregator
- Greater provider choice in selecting EVV vendors

FAQs Now Available

An initial FAQ document is posted on the EVV webpage under "General Resources and Frequently Asked Questions." This will be regularly updated as more information is released.

Have questions? Submit them via the Google Form linked on the webpage([EVV In-house Aggregator Questions](#)). All questions will be reviewed and answered as part of the evolving FAQ.

Stay Informed

Sign up for email updates about EVV developments by visiting the AHCCCS website.

For more information, visit:

<https://www.azahcccs.gov/EVV>

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