

Dear Stakeholder and/or Community Member,

The Arizona Health Care Cost Containment System (AHCCCS) is seeking your input to help evaluate the programs and services we provide under Arizona's Section 1115 Demonstration Waiver. This is a valuable opportunity for us to learn how our programs and services have impacted your experience with the health care delivery system.

You may be invited to participate in a survey. Participation is completely voluntary, and your decision to take part – or not -- will not affect your health care or services in any way. You will not gain or lose any benefits based on your choice.

These surveys are an important part of the evaluation process required by the Centers for Medicare and Medicaid Services (CMS) and are conducted by AHCCCS' independent evaluator, the Health Services Advisory Group (HSAG). The Waiver supports many longstanding AHCCCS programs such as integrated managed care and the Arizona Long Term Care System (ALTCS). In addition, the Waiver authorizes various new services and models such as Housing and Health Opportunities (H2O) and Parents as Paid Caregivers. These are some of the programs and services you might get asked about if you choose to participate in the survey;

- AHCCCS Complete Care (ACC),
- AHCCCS Complete Care Regional Behavioral Health Agreements (ACC-RBHA),
- Housing and Health Opportunities (H2O),
- KidsCare Eligibility Expansion (CHIP),
- Parents as Paid Caregivers (PPCG), and
- Prior Quarter Coverage (PQC).

Surveys will be conducted between August and October 2025 by The Logit Group, an independent research firm working on behalf of HSAG.

For any questions or concerns related to the survey, please call the LOGIT Group Survey Respondent toll-free number at 1-800-643-2516.

We appreciate your time and consideration in helping us better understand and improve the services we provide to you and the community.