

CHAPTER 16:

Maternal Health and Children's Services

Reviewed/Revised: 01/01/24

16.1 CHILDREN WITH SPECIAL HEALTH CARE NEEDS

Early referral of children identified with special health care needs is encouraged to assure the most successful results. We provide care management services for referred children to ensure appropriate support services are implemented.

16.2 MATERNAL CARE

The Maternal Program is designed to promote better communication and closer contact between patients and their OB/GYN providers. The goal of the program is to improve the patient experience and achieve consistent clinical outcomes using nationally recognized, evidence-based guidelines for patient care.

Provider requirements

- Notify ACA StandardHealth with Health Choice of newly pregnant members
 - Complete and return the *Maternal Risk Assessment* form (exhibit 16.10)
- Provide timely prenatal and postpartum care and services
- Refer members as needed for behavioral health and other services

Provider resources

- Care manager assistance – Providers have access to the no-cost services of a dedicated care manager for help with managing patients who have complex medical needs.
- Online wellness tools – Providers and their staff receive access to wellness tools.