

CHAPTER 16:

Maternal Health and Children's Services

Reviewed/Revised: 09/24, 01/24, 5/25, 12/25

16.1 CHILDREN WITH SPECIAL HEALTH CARE NEEDS

Early referral of children identified with special health care needs is encouraged to assure the most successful results. We provide care management services for referred children to ensure appropriate support services are implemented.

16.2 MATERNAL CARE

The Maternal Program is designed to promote enhanced communication and continuity of care between patients and their OB/GYN providers. The goal of the program is to improve the patient experience and achieve optimal clinical outcomes using nationally recognized, evidence-based guidelines for patient care.

Provider requirements

- Notify ACA StandardHealth with Health Choice of newly pregnant members
 - Complete and return the *Maternal Health Risk Assessment* form (exhibit 16.10)
- Provide timely prenatal and postpartum care and services
- Refer members as needed for behavioral health and other specialty care services

Provider resources

- Maternal Care Management – Providers have access to the no-cost services of dedicated Blue Cross Blue Shield of Arizona Health Choice Maternal Care Managers who provide culturally sensitive interventions which promote wellness through health literacy, access to community resources, and collaboration of care during the prenatal and postpartum period to birthing people who have complex medical and behavioral health care needs.
- Online wellness tools – Providers and their staff receive access to wellness tools.