

NOTICE: Health Choice Member ID Numbers

January 24, 2022

Dear provider,

On January 1, 2022 Health Choice Arizona and Health Choice Pathway (Health Choice) member ID numbers changed format to include the addition of a three-character prefix. As a Blue Cross Blue Shield of Arizona plan, this is a key element used to identify which Blue Plan the member belongs.

The HCI prefix for Health Choice members does not impact any information that would be input or used for AHCCCS related portals for example the DUGless portal and [AHCCCS online](#). **When doing business with AHCCCS Administration, providers *must* continue to use the standard 'A' number without the three-character prefix.**

Here's what the new Health Choice ID format looks like for each line of business:

Health Plan	ID #
Health Choice Arizona (Medicaid)	HCIA12345678
Health Choice Pathway (Medicare)	MZHHC12345678

The added HCI and MZH prefixes for Health Choice members **is required when doing business directly with Health Choice only**. If you do not use the correct Health Choice ID number when submitting claims or requesting prior authorization, claims will be rejected and we will not be able to process your request(s).

Should you have any questions, please contact your Provider Performance Representative.

Thank you,
Health Choice Network Services

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