

How to check network status

 pages.azblue.com/Not-sure-youre-in-network-Heres-how-to-check---APR-2022.html

[Sign in – Secure Provider Portal](#) 



Blue Cross® Blue Shield® of Arizona benefit plans use various networks to give members a wide range of options for their healthcare. Employer groups may change their benefit plan options upon renewal, including different plans and networks. To help members avoid out-of-network costs, we ask that you make it a protocol to check your network participation status before scheduling services. It's equally important to refer members to providers who are in-network for their specific benefit plan (see our [Patients count on you to refer in network!](#) article).

 [In This Issue](#)

[See who's in-network for BlueHPN](#)

Not sure if you're in-network? Here's how to check

STEP 1: Check the member's ID card. Here are a couple of examples showing where the network name is displayed:

BlueCross BlueShield Arizona
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Member Name: JOHN DOE	Group No: 12345
Member ID: Z5M123456789	Dependent(s) Name: DEPENDENT 1 DEPENDENT 2 DEPENDENT 3
HSA QUALIFIED HDP: Network: BlueHPN	Card Print Date: 12/07/21
Individual Contract Deduct: \$3000	Rx BIN # 603017
Family Contract Deduct: \$6000	PLAN: EPO
Coinsurance: 0%	

Blue High Performance NetworkSM 

BlueCross BlueShield Arizona
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EverydayHealth

Member Name: SAM SAMPLE	Plan Year: 2022
Member ID: NNJ999999999	Network: Neighborhood
	Deductible Ind/Family: \$4750/\$9500
	OOP MAX Ind/Family: \$8700/17400
	Rx Ded Tier 2/Tier 3: \$600
	Copay May Apply

Member(s) Name: SAM SAMPLE SARAH SAMPLE SAM SAMPLE, JR.	Member's PCP: WILL JONES, MD ERICA SMITH, MD ALEX JOHNSON, MD	Designated: 12/14/2021 01/01/2022 01/01/2022
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STEP 2: Access the provider directory to check your network status:

BlueCross BlueShield Arizona Search Provider Portal     

Practice Management ▾ Provider Resources ▾ Education and Training ▾ Population Health ▾

STEP 3: Select the National/PPO network:

BlueCross BlueShield Arizona Menu

 **Dashboard** LOCATION Phoenix, AZ **NETWORK** National PPO/EPO

Hello,
What are you searching for today?

STEP 4: Access the provider's listing and click "In Network" to see current network status:

The image shows a provider profile page. On the left is a sidebar with a profile picture, a 'Quality Reports' link, a 'Primary location' section for Phoenix, AZ 85007, contact information (Main: [redacted], 1.3 mi. away, Directions), hours (Today 8:30 AM - 5:00 PM), specialties (Family Medicine), and board certifications (PCMH, Family Practice Physician). The main content area displays '11 In Network at this location' with a red arrow pointing to a yellow box. A red-bordered box on the right shows a list of networks the provider participates in, including National PPO/EPO, CHS Arizona PPO, BluePreferred Care Tiers, Indemnity, Statewide HMO, BlueHPN National EPO, and Alliance PPO/EPO.

Scroll through the list to see if the network on the member’s ID card is included. If not, you are considered out-of-network for that particular member. Be sure to let the member know that before rendering services. Members with HMO and EPO plans have limited coverage for out-of-network services.

Note: Medicare Advantage network participation status can only be checked through the separate [Medicare Advantage provider directory](#).

Questions?

If you have questions, your provider liaison can help. You can find contact information for your provider liaison at azblue.com/liaison. Thank you for helping our members avoid out-of-network costs.

Our members can take a digital ID card with them wherever they go with the MyBlue AZSM mobile app.

