


Improved remit tool and claims e-learning available now

 pages.azblue.com/Claims-e-learning-file-for-all-lines-of-business---APR-2021.html

[Sign in – Secure Provider Portal](#) 



Good news! The Blue Cross® Blue Shield® of Arizona (BCBSAZ) 2021 [claims e-learning file](#) is now available. We've integrated more information about Medicare Advantage (MA) claims to make this a more comprehensive resource for all lines of business. It's perfect for office staff who work with any aspect of the claim processing cycle. You can use it for onboarding new staff or as a refresher for anyone wanting the most up-to-date information.

 [In This Issue](#)

AHRQ's Learning Collaborative on Management of Opioid Use & Misuse in Older Adults:
[Submit your Expression of Interest Form now!](#)

Improved remit tool

The claims e-learning PDF references our recently improved online remits tool—see the screenshot below. You can access this tool in the secure provider portal at "[azblue.com/providers](#) > Practice Management > Claims > Online Remits – New!" The page still instantly displays all of your remits from the last 30 days. You can view, print, or download a PDF of the actual remit statement. You can also download an Excel file of all search results.

What's different is that the page is simpler and more user-friendly. The remit details are displayed when you click the "Show More" link in the far right column. And now you can search for remits from the last calendar year, rather than just the past 12 months.

Online Remits

*Indicates a required field.

Statement Date *

Last 30 Days

Search

Show Additional Search

Show 10 entries

Search:

Print Download

Show All / Hide All

Statement Date	Tax ID	Service Provider	Paid	Check Amount	Remit	Claims
04/03/2021					View	Show More
04/01/2021					View	Show More
04/01/2021					View	Show More
03/30/2021					View	Show More
03/30/2021					View	Show More
03/30/2021					View	Show More

Other additions to the claims e-learning

- We added Slide 6 to show the data elements that are now required for most professional claims. This includes the rendering provider NPI (loop 2310B, NM109), and the billing provider organizational NPI (loop 2010AA, NM109). We also added some information specific to billing for solo practitioners.
- The “What do I do when ... ?” table (Slide 65) shows additional claim scenarios and how to handle them.
- New content (Slide 12) shares billing information for combining an annual physical exam with the annual wellness visit for MA members. We recently delivered a MyBlue Medicare Wellness RewardsSM program flyer that helps members understand the health and financial benefits of preventive care.

Questions?

Your team can download the claims e-learning file from the secure provider portal at “Education & Training > Webinars & E-learning > Provider E-learning.” If you have questions, please contact your provider liaison or call Provider Partnerships at 602-864-4231 or 1-800-232-2345, ext. 4231.

MyBlue Medicare Wellness Rewards is a service mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

In This Issue:

- Certain COVID-19 waivers to end May 31
- New payment monitoring and reporting policy.

- [Healthcare bills on state lawmakers' agenda](#)
 - [Claims e-learning file for all lines of business](#)
 - [Generic asthma inhaler lowers member cost](#)
 - [Screening for cervical cancer saves lives](#)
-