

# **NOTICE:** AHCCCS Looking for Provider Feedback on its Managed Care Plans

April 25, 2025

Dear Providers,

The Arizona State Health Care Cost Containment System (AHCCCS) is conducting a survey to determine its contracted Managed Care Organizations' (MCOs') performance and responsiveness to providers.

AHCCCS is asking that providers contracted with each Medicaid MCOs complete the survey to determine your level of satisfaction with MCO Claims, Customer Service, Credentialing, Prior Authorization and Quality Measure and Access to Non-Title XIX/XXI services education.

**The survey will be available May 1, 2025, through May 31, 2025.**

To complete the survey, or to view the results of past provider surveys, please use this link to navigate to the AHCCCS website at:

<https://www.azahcccs.gov/PlansProviders/CurrentProviders/providersurvey.html>

Thank you in advance for your valuable feedback.

BCBSAZ Health Choice

*To view this notice for embedded links and content specific to education-related material, please visit us online at <https://www.azblue.com/health-choice-az> under our "For Providers" tab.*



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