

NOTICE: Important Changes to APEP Coming in February and March 2025

Part of AHCCCS' commitment to improving service to providers is keeping them informed of upcoming changes. Changes are being made in preparation for the updated Online Provider Directory coming by July 1, 2025. This is in accordance with amendments to 42USC 1396a

Effective February 2, 2025, the following fields in the AHCCCS Provider Enrollment Portal (APEP) will be added or changed

- The current field "**Accepting New Clients**" will be changed to "**Accepting New Medicaid Patients**" and will be a mandatory field for all provider types
- A new field titled "**Offers American Sign Language**" is being added. The field is mandatory
- The existing field "**Languages Spoken**" will now be a mandatory field

Effective March 16, 2025, the field labeled as "**Telemedicine**" with Y/N as the response options will be changed to "**In Person/Telehealth**" and will have a drop down with the options of In Person Only, Both In Person and Telehealth, and Telehealth Only. This will be a mandatory field. Existing values of "Y" will be converted to "Both In Person and Telehealth". Existing values of "N" will be converted to "In Person Only."

Providers are encouraged to log into APEP and verify their information is correct. It is the provider's responsibility to report these changes. When reporting these changes only, the information will automatically update in APEP.

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