

Get the most out of your 2025 health plan

Effective 1/1/2025, you have a **\$1,000 allowance** through BCBSAZ Health Choice Pathway HMO D-SNP to use towards goods and services that can keep you safe and independent in your home.

This allowance is available through our partnership with The Helper Bees, a network that brings together top-notch professionals to help you seamlessly access your benefits.



You can start by calling
1-888-454-1423 TTY: 711
8 AM - 8 PM local time,
Monday - Friday

Don't wait! Start taking advantage of the following benefits from your health plan:



Personal care

The Helper Bees will provide a range of services to help with personal, everyday needs.

- In-home support services
 - Cleaning
 - Household chores
 - Meal preparation
 - Errands
- Respite/caregiver relief



Home and bathroom safety

Select items meant to help keep you safe and independent at home. Installation by a qualified professional is included.

- In-home safety assessment
- Lever handle faucet
- Handheld shower
- Raised toilet seat
- Non-slip stair treads
- Bathroom grab bar(s)
- Window-unit air conditioner*
- Portable air conditioner
- Folding shower seat
- General handyman service



Home assistance items

Choose from a range of products to make your home more comfortable, all delivered directly to your door.

- Evaporative air cooler
- Crawling insect bait traps
- Bottle of spray for common household insects
- Portable wheelchair ramp
- And more!

*Window-unit air conditioner installation must be completed through a credentialed provider from The Helper Bees.

Connect with us to get started



Contact The Helper Bees at
1-888-454-1423 TTY:711

or call your BCBSAZ Health Choice
Pathway care team at
1-800-656-8991 TTY: 711,
8 AM to 8 PM, 7 days a week.



Your questions, answered

Who are The Helper Bees?

Since 2015, The Helper Bees has been delivering in-home care and support services to individuals across the United States. We are excited to partner with BCBSAZ Health Choice Pathway to give you easy access to products and quality service providers.

Is there a limit to how I can use my dollars?

No, you are free to use your \$1,000 however you see fit from The Helper Bees. As long as you have a balance in your account, you can use it towards the available services you feel you need the most.

How often can I order the services?

You can order goods and services as often as needed, with prices varying depending on what you choose, as long as you have a balance left. Since unused funds do not roll over, make sure to take advantage of them before the year runs out.

How do I order the services and items?

Give The Helper Bees a buzz at 1-888-454-1423, 8 AM - 8 PM local time, Monday - Friday. You will speak with a live person who will help connect you with the items and services you need.

The Helper Bees is a separate, independent company contracted with BCBSAZ to provide in-home support services. Blue Cross®, Blue Shield®, and the Cross and Shield Symbols are registered service marks of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. All other trademarks referenced are the property of their respective companies. To qualify for the home repairs benefit, you must be actively engaged with BCBSAZ Health Choice Pathway care management and have one or more of the following qualifying chronic conditions: Chronic heart failure (CHF), Chronic lung disorders, Diabetes, Post-Acute Sequelae of SARS CoV-2 infection (PASC)/Long COVID. Not all members qualify, as other coverage criteria may also apply.