AVAILITY: Would you like faster payments and fewer calls?

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Dear Provider

This document outlines Availity's electronic transaction options and how this benefits providers. **Make the Switch to Electronic Transactions Now!** Availity Client Services: **800-282-4548.** Note: The Health Choice Provider Portal remains available as another option for checking claim status, eligibility, and other inquiries instead of calling.

Transaction Type	Purpose / Description	Key Benefits for Providers
837 – Electronic Claims • 837P (Professional) • 837I (Institutional) • 837D (Dental)	Submit claims electronically through Availity.	• Faster processing than paper claims • Reduces errors with front-end validation • Supports batch submission
276/277 – Claim Status	Check real-time status of submitted claims.	• Immediate updates on claim progress • Reduces need for phone calls • Improves workflow efficiency
270/271 – Eligibility & Benefits Verification	Verify patient eligibility and benefits in real time.	• Instant coverage confirmation • Reduces eligibility-related denials • Enhances patient experience by providing accurate benefit details
835 – Electronic Remittance Advice (ERA)	Provides detailed remittance information electronically in ANSI X12 835 format.	• Faster posting to PM/EHR systems • Minimizes manual data entry • Improves payment reconciliation
275 – Claim Attachments *(Coming Soon)*	Submit required documentation electronically. (e.g., medical records, attachments)	• Streamlines medical records and attachments submissions • Prevents denials due to missing documentation • Supports compliance with payer requirements
278 – Authorization Requests & Status *(Coming Soon)*	Submit and track prior authorization requests electronically.	• Faster approvals • Real-time status updates • Reduces admin burden

Topic	Summary
Why Switch to Electronic Transactions?	• Real-time claim + eligibility responses • Auto-posting with 835 ERA improves efficiency • Less paperwork with upcoming 275 & 278
Getting Started (3 Steps)	1. Register with Availity Essentials 2. Set up EDI connections with your PM/EHR or clearinghouse to enable X12 Transactions (Payer IDs: HCA = 62179, HCP = 62180, HCS = RP105) 3. Test and go live (837, 270/271, 276/277). Enable ERAs (835) for automated posting.
Support Contact	Availity Client Services: **800-282-4548**

To view this notice, please visit us online https://www.azblue.com/medicaid *at under our "For Providers" tab.*

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