

NOTICE: EVV Changes Effective October 1, 2025

August 7, 2025

Dear Provider,

We want to inform you of an important update regarding Electronic Visit Verification (EVV) services.

AHCCCS has decided to bring EVV in-house and develop its own EVV aggregator. As a result, AHCCCS will not be re-soliciting for a new EVV vendor once its current contract with Sandata expires on **September 30, 2025**.

To avoid delays in claims processing and reimbursement, here's what this means for you:

- **If you currently use an EVV vendor other than Sandata:**
No action is required. Your vendor will begin sending EVV data directly to AHCCCS instead of Sandata.
- **If you currently use Sandata as your EVV vendor:**
You will need to contract directly with Sandata or select a different EVV vendor to continue services as of **October 1, 2025**.

We appreciate your attention to this transition and will provide additional guidance as needed.

Blue Cross Blue Shield of Arizona Health Choice

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