

UPDATE: AHCCCS EVV (Electronic Visit Verification)

January 29, 2026

Dear Providers,

On 1/16/26, AHCCCS updated the EVV system interface to improve usability and maintain security. Providers should review these changes to ensure compliance with EVV requirements. Refer to the [EVV Aggregator Provider User Manual](#) for updated information.

Required Action: Providers must confirm that their visits are in a verified/processed state. View the “Visit Listing” Aggregator report to identify visits that are not in a verified state (visits in approved or incomplete status). Details on the reports can be found in the EVV Aggregator Provider User Manual.

Refer to the AHCCCS communication below for information on **Unverified Visits**.

https://www.azahcccs.gov/AHCCCS/Downloads/EVV/ProviderCommunication_AggregatorReportsAndOutstandingVisits.pdf

Resources:

- [Electronic Visit Verification \(EVV\) Website](#)
- [EVV Aggregator Provider User Manual](#)
- Visit Maintenance and Documentation [FAQ](#)
- [AHCCCS Solutions Center Helpdesk](#)
- [Sign up to receive updates on EVV](#)

Thank you,

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